



Front of House Staff

Location: Ballsbridge, Terenure, Stillorgan, Glenageary, Lucan

Payment: DOE

Terms: Permanent | Full Time | Part Time

Job Description

Front of House Staff Required for Base Wood Fired Pizza - Part-time Permanent Role. At Base wood fired pizza we're not just transforming how Irish people enjoy pizza. We're offering new ways to grow your career. We are an organisation committed to hiring from within and we believe how far you go is up to you. This is a great opportunity for the right candidates to grow within a rapidly expanding and exciting business.

Base Wood Fired Pizza is an exciting gourmet pizza delivery business in located in Terenure, Ballsbridge, Stillorgan, Lucan and Glenageary. We specialise in authentic pizzas using only the finest and freshest ingredients from Italy and excellent local suppliers and cook them to order in a wood fired oven.

Apart from being passionate about our food, we also pride ourselves on an excellent level of customer service.

The front of house /counter staff position is very important as it is where our customers get their first impression of what Base is about; either over the phone or face to face in the store. Front of house personnel are responsible for supporting the store manager.

The candidate must be flexible, will have to work mid-week and weekends. We are looking for someone who is friendly, outgoing, confident, mature with excellent communication skills and English, works well under pressure and understands what good customer service is. Previous experience in an order taking, order preparation and dispatch in a similar fast paced food-based environment would be beneficial and an advantage.

The successful candidates may be required to work in all locations on request and must be able to start immediately.

We will provide full training to the successful candidate.

The role

- Taking orders over the phone/in store
- Inputting orders from our online ordering platforms
- Keeping track of orders and making sure that customers are satisfied
- Dealing with customer queries, complaints and special requests
- Ensuring store is clean at all times

The ideal candidate will possess at least 1 year of experience in the service industry and the following:

- Good telephone manner
- Barista training an advantage
- Enthusiastic with good personality
- Good work ethic and cooperative
- Impeccable appearance & excellent standards of hygiene are required
- Strong customer service skills
- Keep a level head when things get busy
- Confident in their ability
- Fluent English spoken & written

If you meet the above criteria and are ready to embark on a career within Base Wood Fired Pizza, please email jobs@basewfp.com with your CV and a cover letter detailing relevant qualifications and experience.